



PREMIER DEALER SCREEN WARRANTY

REV: 2025-01-01

EXCLUSIVE TO PLATINUM DEALERS

This limited lifetime warranty is exclusively offered when Power Screens are sold and installed by a "Platinum Dealer" of Templar Screens. For a complete list of Platinum Dealers, please contact Templar Screens at 235-236-7400. To achieve and maintain Platinum Dealer status, the dealer company must install more than 250 units per year, perform high-quality installations provide ongoing service and support for their installed units and maintain a reputable business. When Power Screens are installed by a non-Platinum Dealer, the standard Templar Screens warranty applies.

TEMPLAR LIMITED LIFETIME WARRANTY

Templar Screens LLC, the manufacturer, guarantees, to the first Purchaser only, the mechanical components of its Power Screens, including the screen housing, guide tracks, axles, and non-motorized moving parts, to be free from defects in materials and workmanship for the lifetime of the original purchaser, under normal use and proper maintenance. This warranty expressly excludes the fabric screen material itself and the powdercoat finish. Should the operation of the Power Screen prove defective within this warranty period, Templar Screens will repair the defect or replace the unit, at Templar Screens option.

POWDERCOAT 5-YEAR WARRANTY

The powdercoat finish is warranted for five years, following the date of original purchase, to be free of regular defects under normal use and when properly maintained. The decision on what constitutes a regular defect will be governed by the Templar Screens "Powdercoat Quality" policy on the TemplarScreens.com website. If the customer or installer cuts or trims the powdercoated extrusion, thereby exposing the metal surface, this powdercoat finish warranty is expressly voided for the finish in the affected areas.

MOTOR WARRANTY

Templar Screens does not warrant the motors and accessories used in its Power Screens. Motors and accessories are warranted by the motor manufacturer and not directly by Templar Screens. For information purposes, Alpha Tubular Motors provides a 7-year warranty and Somfy Systems provides a 5-year warranty. Copies of such warranties are available on request and on the TemplarScreens.com website.

FABRIC WARRANTY

Templar Screens does not warrant the fabrics used in its Power Screens. Fabrics are warranted by the fabric manufacturer and not directly by Templar Screens. For information purposes, Twitchell Textilene 95/97/99 fabrics are covered by a 15-year limited warranty. Copies of such warranties are available upon request and on the TemplarScreens.com website.

PROFESSIONAL INSTALLATION REQUIRED

Templar Screen's Power Screens must be professionally installed by a certified dealer in accordance with the installation instructions. Units not installed by a certified dealer and not in accordance with the installation instructions are not covered by this warranty. Repairs or modifications made by the end user voids all warranties.

EXCLUSIONS

This warranty shall not apply to:

- any repairs or alterations made without prior approval of Templar Screens
- any damage caused by misuse, abuse, fire, flood, negligence, corrosive environments, vandalism or acts of God or nature.
- moderate fraying, curling, waffling, puckering, or bowing which is a natural characteristic of fabric.
- clear window vinyl fabric panels.
- any freight costs to ship product to or from our factory.
- any cost of labor, applicable taxes or other consequential expenses related to the removal, return or installation.

LIMITATIONS OF LIABILITY

It is understood and agreed that Templar Screens liability, whether in contract, in tort, under any warranty, in negligence or otherwise, shall be limited to the undertaking set out above in this Limited Warranty, and under no circumstances shall Templar Screens be liable for special, indirect, or consequential damages. The price stated for the items purchased is a consideration in limiting Templar Screen's liability.